



Stationsstraat 102 – 108 * 2800 Mechelen
Tel. +32.15.479.222 Fax. +32.15.479.287
Mail : euoreizen@siriustravel.be - IATA 082-0003-2

Fullfilment Sirius

Terms and conditions for the online purchase and supply of airplane tickets.

Sirius Travel Service is a brand name of Jetaircenter NV, with registered office in Stationsstraat 102 – 108, in 2800 Mechelen and is service provider in the field of flight tickets. Sirius is not exactly a travel broker; rather, Sirius handles fulfilment.

Sirius is holder of the required A1051 certification issued by "Toerisme Vlaanderen", and the IATA number 0820003-2.

In case of dispute resulting in damage claims Sirius' Terms and conditions prevail over the Travel Litigation Commission, except when in contradiction with the Travel Litigation Commission.

1. General

- 1.1 The terms and conditions are applicable to all natural and legal persons using the services of Sirius. All advice and/or offers from Sirius are, and remain, free of liability.
- 1.2 It is the client's responsibility to provide full and correct data during the booking process. The client is and remains liable for all costs incurred because of incomplete and/or incorrect data.
- 1.3 Each client must provide his/her correct electronic co-ordinates, like for example his/her email address.
- 1.4 In case of online booking, an automatic confirmation mail is sent. Sirius will not be liable should the client not receive and/or read this email.
- 1.5 Sirius can cancel the booking within 2 working days following the day of this booking, even when a confirmation has been sent. If this cancellation involves a price increase, the client has 1 working day to accept or deny this increase. In both cases, Sirius is not liable for any damages.
- 1.6 All prices are expressed in Euros. The applicable airport taxes and other supplements are specified at booking. Sirius is not liable for any possible errors in the system by the system, by the airline companies, and/or due to other reasons. The description of flights, booking classes and other services supplied and/or described by the airline companies are purely indicative and are not guaranteed by Sirius.



Stationsstraat 102 – 108 * 2800 Mechelen
Tel. +32.15.479.222 Fax. +32.15.479.287
Mail : euoreizen@siriustravel.be - IATA 082-0003-2

2. Cost price and fees

2.1 Table of costs

online booking with E-tickets (standard procedure): no costs

booking by telephone or through e-mail: not possible

modifications in terms of date and/or itinerary:

1. depending on the airline company
2. file fee Sirius 30€/ticket

Reimbursement of totally or partially unused tickets:

1. depending on the airline company
2. file fee Sirius 30€/ticket

Costs for extra services, like luggage, pets, etc..

1. depending on the airline company
2. file fee Sirius 30€/ticket

Delivery and courier costs 14€/file

3. Payment procedure

3.1 The client and/or contractor must only pay with the required payment method, which is credit cards.

3.2 The following credit cards are accepted: Visa, Mastercard, Eurocard.

3.3 Fraudulent use of credit card will immediately result in legal action.

3.4 The purchase can not be completed without authorization by the credit card company.

3.5 If the traveller is not the person who is paying, the owner of the credit card must send a copy of both sides of the credit card in question, along with a copy of the payer's identity card or passport by return mail within 12 hours. If this procedure is not followed, the purchase cannot be completed.

3.6 Credit notes still to be received or applications for refund with an airline company and/or other financial disputes can in no case constitute reasons not to meet, totally or partially, the amounts due.

4. Liability

4.1 The booking engine from Sirius is part of the Euroreizen website.

Sirius has absolutely no authority over the information and products mentioned on this site and will thus bear no liability.

4.2 Sirius is not liable for websites from suppliers and/or third parties.